

## Correcting Chartfield Strings on Approved Deposits

To correct a chartfield string on a deposit that has already been approved, you will need to:

- 1) First, create an offsetting deposit to cancel out the original.
- 2) Then, create a new deposit with the correct chartfield string values.

### 1) Creating an Offsetting Deposit

Follow the same steps that are typically used to enter a deposit into the system (see [Creating a Deposit](#)) with three subtle differences:

1) **On the Totals Tab:** Enter the opposite of the value originally entered in the Total Amount field(s). For example, if you entered 100.00 on the original deposit you will enter -100.00 on the new correcting deposit.

- Note: If original deposit was a negative number the correcting deposit will be a positive number

Example:

The screenshot shows the 'Regular Deposit' form with two examples of deposit entries. The 'Original Deposit' example shows a 'Total Amount' of 100.00. The 'Correcting Deposit' example shows a 'Total Amount' of -100.00. Both examples are highlighted with orange boxes and arrows.

2) **On the Payments Tab:** Enter the opposite of the value originally entered in the Amount field. For example, if you entered 100.00 on the original deposit you will enter -100.00 for the new correcting deposit.

Original Deposit

The screenshot shows the 'Payments' tab for an 'Original Deposit'. The 'Amount' field is highlighted with an orange box and contains the value 100.00. Other fields include 'Payment Seq: 1', '\*Payment / Merchant ID: 555555', and '\*Accounting Date: 02/13/2017'.

Correcting Deposit

The screenshot shows the 'Payments' tab for a 'Correcting Deposit'. The 'Amount' field is highlighted with an orange box and contains the value -100.00.

### 3) On the Accounting Entries Tab:

Enter the opposite of the value originally entered into the Line Amount field. For example, if you entered -100.00 on the original deposit you will enter 100.00 for the new correcting deposit.

#### Original Deposit

Distribution Lines										
Personalize   Find   View All   First 1-2 of 2										
ChartFields   Budget   Journal Reference Information										
Distribution Sequence	GL Unit	Speed Type	Line Amount	Currency	Fund	Source	Account	Dept	PC Bus Unit	
1	1 UNCCH	Speed Type	-100.00	USD	29200	50001	433110	211000		
2	2 UNCCH	Speed Type	100.00	USD	29200	50001	111999	211000		

#### Correcting Deposit

Distribution Sequence	GL Unit	Speed Type	Line Amount	Currency	Fund	Source	Account	Dept	PC Bus Unit	
1	1 UNCCH	Speed Type	100.00	USD	29200	50001	433110	211000		
2	2 UNCCH	Speed Type	-100.00	USD	29200	50001	111999	211000		

- After all offsetting values have been entered, follow the normal remaining steps required to complete a deposit and submit (see [Creating a Deposit](#)).

## 2) Create New Deposit with Correct Chartfield Values

- After creating an offsetting deposit to cancel out the original deposit, you will then need to create a new deposit (see [Creating a Deposit](#)) with the correct chartfield string values.
- After submitting your correcting deposit, email the Cashier's Office at [deposit@unc.edu](mailto:deposit@unc.edu) to make them aware of the correction and include the Deposit ID #'s for a) the original deposit, b) the offsetting deposit and c) the new correcting deposit.

## Adding Attachments to Deposits

- The Cashier's Office prefers that you avoid including paper attachments with your deposits.
  - However, if internal procedures created by your department require you to include attachments, please abide by the following guidelines:
    - 1) Always attach electronically to your deposit using the Attachments hyperlink on the Payments tab in ConnectCarolina (as opposed to sending via email).
    - 2) Always abide by the [Personal Identifying Information \(PII\) Policy](#) in order to make sure that you are not including sensitive information.