

Recommended Browsers for ConnectCarolina

This document lists the officially supported browsers and operating systems for ConnectCarolina.

You can download the supported browsers here: <https://shareware.unc.edu/>

If you are using the browsers below and are still having problems, you can:

- Clear your temporary internet files (<http://help.unc.edu/help/how-to-clear-web-browsers-cache-and-cookies/>)
- Restart your browser

If that does not work, contact the Help Desk at 919-962-HELP or at help.unc.edu

	Internet Explorer	Mozilla Firefox	Safari (Mac OS X)	Google Chrome
ConnectCarolina	IE 9 or greater Operating system: Windows 7 and above Windows XP and Vista are NOT recommended	Firefox 26-29 (Windows); Firefox 30 is NOT recommended Operating system: Windows 7 and above Windows XP and Vista are NOT recommended	NOTE: ITS does not recommend the use of Safari. Some ConnectCarolina functions may work, others may not. If issues are encountered, please switch to another browser. Firefox 26-29 (Windows/Mac); Firefox 30 is NOT recommended Operating System: MAC OS X 10.6 or greater	Chrome 28 or greater

Other browsers have not been tested and may not be compatible with PeopleSoft.

Compatibility View in Internet Explorer (IE):

ConnectCarolina will work best if the Compatibility View is turned on in IE. Look under Tools in the browser bar for more information.