

Recommended Browsers for ConnectCarolina

This document lists the officially supported browsers and operating systems for ConnectCarolina.

You can download the supported browsers here: <https://shareware.unc.edu/>

If you are using the browsers below and are still having problems, you can:

- Clear your temporary internet files (<http://help.unc.edu/help/how-to-clear-web-browsers-cache-and-cookies/>)
- Restart your browser

If that does not work, contact the Help Desk at 919-962-HELP or at help.unc.edu

	Internet Explorer	Mozilla Firefox	Safari (Mac OS X)	Google Chrome
ConnectCarolina	IE 9 IE 8 (IE10 is not recommended at this time) Operating system: Windows 7 and above Windows XP and Vista are NOT recommended	Firefox 21 (Windows) Operating system: Windows 7 and above Windows XP and Vista are NOT recommended	Safari (Macintosh) Firefox 21 (Windows/Mac) Operating System: MAC OS X 10.4 and above	NOT recommended

Other browsers have not been tested and are not compatible with PeopleSoft

Compatibility View in IE 9:

ConnectCarolina will work best if the Compatibility View is turned on in IE9. To do so, simply click on the icon in the URL window that looks like a torn piece of paper.

