ConnectCarolina Student Originators Best Practices

Presented by Corrie Mimms and Ann Sager Senior HR Business Analysts

August 4, 2016





Welcome and Introductions

Corrie Mimms

Ann Sager





- Position Overview
- Pre-Hire Steps and Hire ePAR
- Job Changes and Short Work Break
- Fund Swaps
- Expected End Dates and Terminations
- Maximizing ePAR Search
- Additional Information
- Questions?

ConnectCarolina



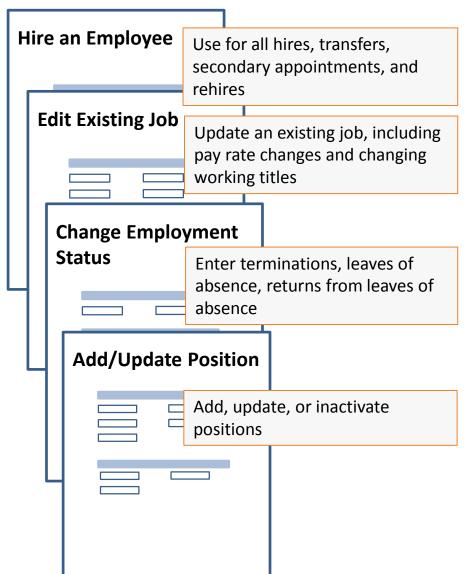
- How many of you have been using ConnectCarolina since golive (10/1/2014)?
- How many of you are new(ish) users of ConnectCarolina?
- How many of you didn't raise you hand?

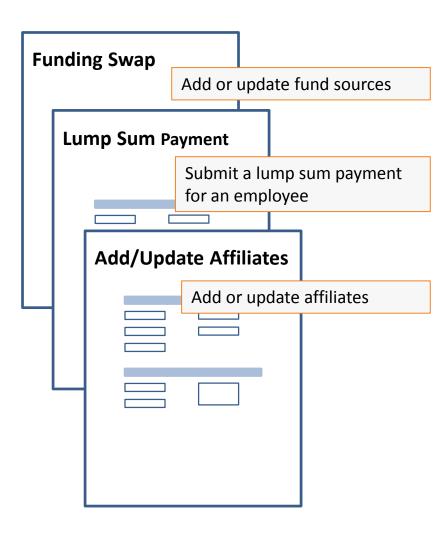


- How many of you use ConnectCarolina on a daily basis?
 - Once a week?
 - Once a month?



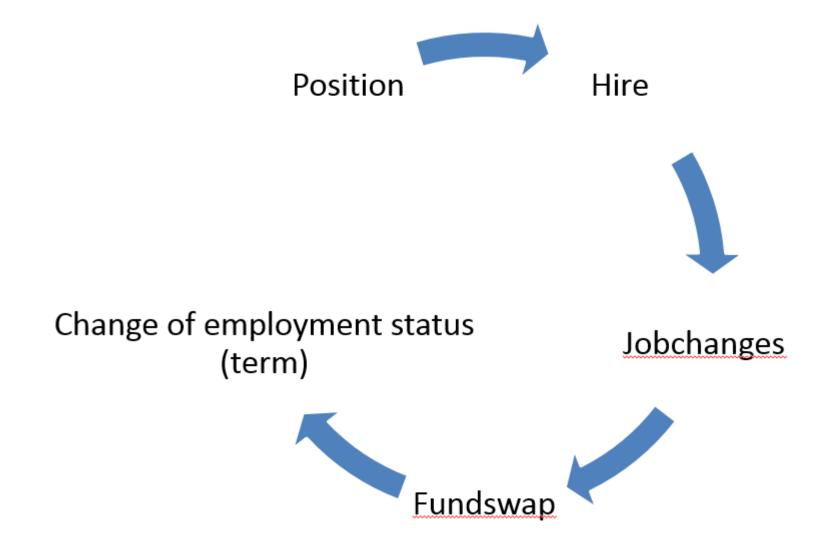
The Seven ePAR Forms













Position Overview

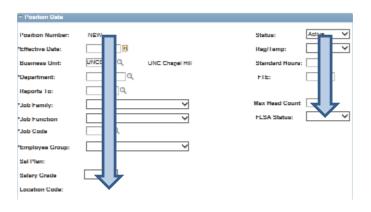
Position overview



Overview

- Departments are responsible for creating positions
- Who needs a position?
 - ALL SHRA students
 - 1 student per position (for TIM)
 - Students with multiple jobs needs multiple positions
 - NOT used for EHRA students (optional)
- Once created, positions may be reused
- When entering an ePar be sure to work top to bottom, left to right





#2 TOP to Bottom

Position Overview continued

- Effective Dates
 - Cannot use the same effective date more than once
 - Cannot hire effective prior to the position's effective date
- Position Department Changes (done by Complex Originator)
 - MUST include funding information (grid)
- Positions can be Abolished (must be done by Complex Originator)
- Creating positions DO NOT REMOVE the NEW reason (action reason)
- Funding only changes DO NOT USE position ePar USE Fundswap ePar

Positions - Over-allocated

- When you hire more than one person into the same position
 - Should be one-to-one (one position = one incumbent)
 - This causes BIG issues with the TIM system/interface
 - You can re-use positions; however, please terminate the incumbent before hiring the new student
 - Daily Audit Report
 - You won't have this issue with EHRA students if positions are not used

Reports_To vs Supervisor

- All employees must report to a position or a supervisor
- Reports to is on the Position and gets included on the HIRE action
- Supervisor is on the JOB only
- When to use which?
 - Driven by the person to whom the student reports
 - For example: Sally Student is supervised by Billy Joel
 - If Billy Joel is in a position, then use REPORTS_TO field on the position ePar (using Billy Joel's their position #)
 - If Billy Joel is NOT in a position, use Billy's PID on the Hire form

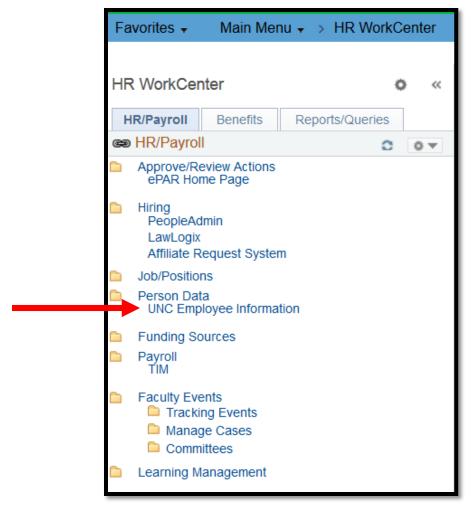


Hires / Transfers

Corrie Mimms



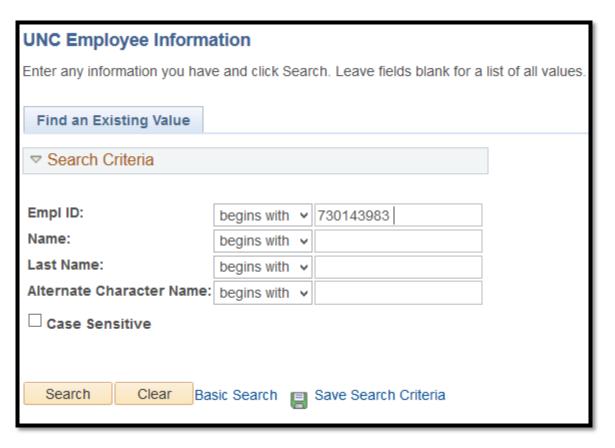
Quick link on HR Work Center under Person Data folder





- Department
- HR Status
 - Active / Inactive
- Payroll Status
 - Active / Work Break / Leave / Terminated
- Job Code
- Empl Record
- FTE (Full-time equivalency)
- Job Indicator (Primary/Secondary)
- Expected Job End Date
- Position Number
- Supervisor ID / Reports To







UNC Employee Informatio	n						
UNC Employee In	formation						
Steve Student			EmplID:	730143983			
UNC Employee Informa	tion						
Department:	330100	Kenan-Flagler Bus Sch		Empl Record:	0		
Job Function:	EPA Students	s / Teaching Fellow		FTE:	0.250		
HR Status:	Active			TSERS Re-employed Retiree:			
Payroll Status:	Active			Job Indicator:	Primary		
Regular/Temporary:	Temporary			Service Period:			
Full/Part:	Part-Time			Expected Job End Date:	01/01/2017		
Job Code:	Graduate Re	search Assistant		Position Number:			
Job Code Set ID:	UNCCH			Supervisor ID:	708478916	Corrie Mimms	
Company:	UNC UNC	Chapel Hill		Reports To:			

UNC Employee Information Department: Empl Record: Kenan-Flagler Bus Sch 330100 0 FTE: EPA Students / Teaching Fellow 0.250 Job Function: TSERS Re-employed Retiree: Active HR Status: Job Indicator: Primary Active Payroll Status: Service Period: Regular/Temporary: Temporary Expected Job End Date: 01/01/2017 Full/Part: Part-Time Position Number: Job Code: Graduate Research Assistant Supervisor ID: 708478916 Corrie Mimms Job Code Set ID: UNCCH Company: Reports To: UNC UNC Chapel Hill Department: Empl Record: 316400 Public Policy FTE: 0.125 SPA Students Job Function: TSERS Re-employed Retiree: Active HR Status: Job Indicator: Secondary Active Payroll Status: Service Period: Regular/Temporary: Temporary Expected Job End Date: 01/01/2017 Full/Part: Part-Time

Job Code: SPA Student Assistant Position Number: 20016872

Job Code Set ID: UNCCH Supervisor ID:

Company: UNC UNC Chapel Hill Reports To: 00062189 Business Systems Analyst

Pre-Hiring Steps



- Postings / Waivers:
 - Required for non-UNC Chapel Hill student hires
- When is a Background Check necessary?
 - Student employees working with residential programs (Resident Advisors)
 - Student employees working with minors
 - Refer to the Protection of Minors policy http://policies.unc.edu/policies/protection-of-minors/
 - Starr Barbaro, POM Coordinator
 - Students who are not enrolled or do not re-enroll at UNC-Chapel Hill
- Background check results must be completed and cleared prior to hire date

Pre-Hiring Steps



- When is an I-9 necessary?
 - All student appointments unless there is an active I-9 on file and there
 has been no break in service of one or more days
- I-9 must be completed as follows:
 - Section 1 on or before the date of hire
 - Section 2 within three days of the hire date
- PID Creation for Minors:
 - See Employment forms on HR's website
 - http://hr.unc.edu/files/2014/09/Empl ID Request no Bkgd Chk.pdf





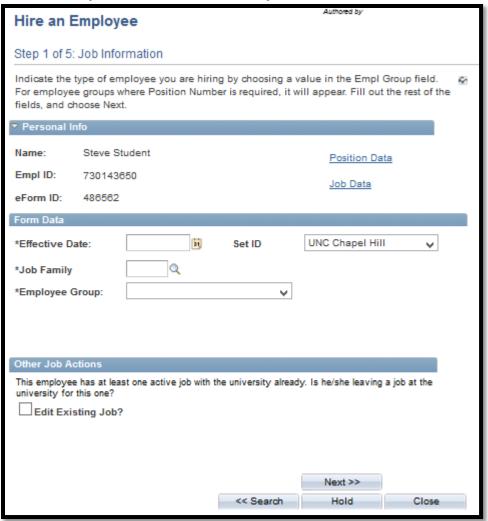
- Hire an Employee ePAR
 - Hires, Transfers, Secondary appointments, and Rehires
- Hire/Transfer is used when there will be no break in service
 - Weekends are not considered a break in service
 - Term / Rehire should only be used when there is a break in service
 - Receiving department responsible for initiating the hire
- WARNING: Always search on the person's PID/Empl ID



• **CAUTION**: Coordinate with current to department to ensure smooth transition for transfers



REMINDER: Complete fields top to bottom





Fall Semester – Hire/Work Break deadlines

Deadlines

- New Hires, Short Work Break, and Return from Work Break actions
- M02 monthly School/Division deadline: noon, Thursday, August 18
 - Payroll lockout noon, Tuesday, August 23
- B04 biweekly School/Division deadline: noon, Tuesday, August 23
 - Payroll lockout noon, Friday, August 26
 - Pay Period August 8 August 21
- B05 biweekly School/Division deadline: noon, Tuesday, September 6
 - Payroll lockout noon, Friday, September 9
 - Pay Period August 22 September 4
- Monthly calendars with deadlines available on ccinfo website
 - http://ccinfo.unc.edu/resource-docs/hr-payroll-calendar/

Additional Info



- Compensation rates
 - SHRA = hourly
 - EHRA = monthly flat rate
- Stipend Calculator (EHRA only)
 - We recommend using the Stipend Calculator, which is available on the Graduate School's website, under Policies: http://gradschool.unc.edu/policies/faculty-staff/gradstar/
- Expected Job End Date
 - Always add a day!



Edit Existing Job and Short Work Breaks

Edit Existing Job / Job Change

- Examples of Job Changes:
 - Pay Rate change
 - FTE Change (non-positioned only)
 - TIM Approver change
 - Supervisor ID change
 - Expected Job End Date change
 - Reappointment
 - Working Title
 - Short Work Break / Return from Work Break



Reappointments / End Date Changes

EHRA Students

- Extending appointment for a semester or longer
 - Job Change / Reappointment
- Returning from Short Work Break
 - Return from Work Break / EHRA Reappointment
- Extending Expected Job End Date by a day or two
 - Data Change / Expected End Date Change

SHRA Students

Data Change / Expected End Date Change





- ConnectCarolina will default an Action and Action Reason code based on the information entered on the ePar
- The system does not always get it right
- Review and update (add or remove) the Action and Action
 Reason values to reflect the information entered on the ePar

Short Work Break



Short Work Break

- Keeps an EHRA Student's HR status Active while making the Payroll status inactive
- Short Work Break = not paid for that Empl Rec

Edit Existing Job ePAR

- FTE
- Expected Job End Date
- Compensation/Funding: do not touch
- Action / Action Reason
 - Short Work Break / EHRA Short Work Break

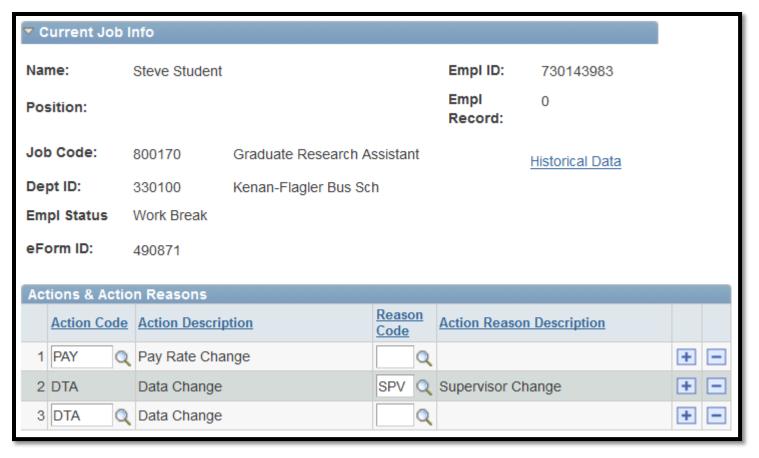
Return from Work Break



- Restarting job and compensation
 - Job Change / Reappointment DOES NOT change payroll status
 - Hire/Transfer DOES NOT change payroll status
- Return from Work Break / EHRA Student Reappointment is required to restart pay on the Empl Record
 - Reappointments
 - Hire/Transfer
- Edit Existing Job ePAR
 - FTE
 - Expected Job End Date
 - Compensation and Funding
 - Do not check "I do not wish to update compensation/funding on this action"

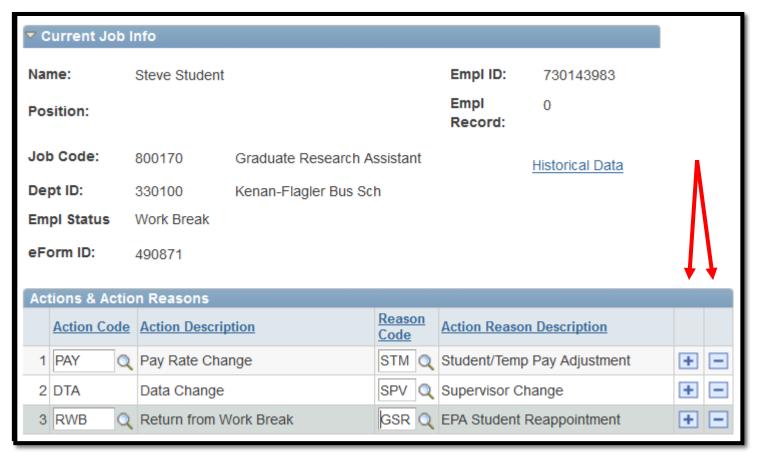


 Steve is coming back from work break. Additionally, his pay rate is increasing and his supervisor has changed.





 Steve is coming back from work break. Additionally, his pay rate is increasing and his supervisor has changed.





Fund Swaps

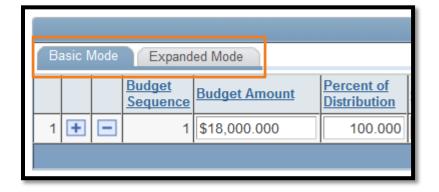


- Change funding for an existing position or appointment
 - Change the dollar amount or percent for existing funding
 - Only for Current Pay Period or Future Pay Periods
 - Retro funding changes entered into PAAT (Payroll Accounting Adjustment Tool)



Enter funding sources in one of two ways:

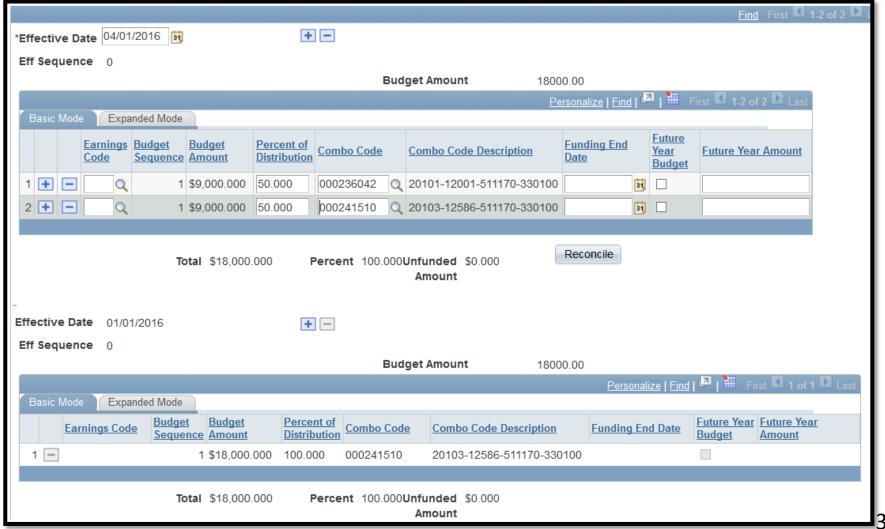
- Basic Mode
 - Using a combo code
- Expanded Mode
 - Using a chartfield string







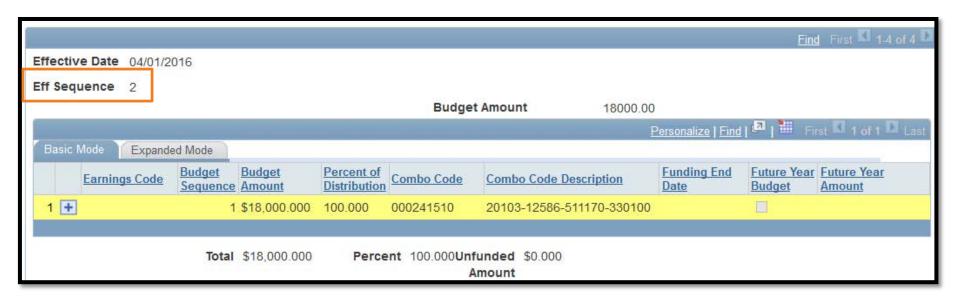
Funding is displayed in grids







If grids have the same effective date, the grid with the highest effective sequence is the most recent.





Tip! The original funding grid will always have Eff Sequence 0.



Expected End Date and Terminations

Ann Sager

Expected End Dates



- Expected End Date (EED) is the date when the next action should take place
 - Reappointment
 - Termination
 - Short Work Break/Return from Work Break

Examples

Graduate Student is hired for the fall semester only EED = 1/1/2017Graduate Student is hired for the full year EED = 5/16/2017Undergraduate Student is hired for the month of October EED = 11/1/2016Undergraduate Student is hired until the winter break EED = 12/16/2016Graduate Student will be on work break in the fall, return in the spring EED = 1/1/2017





- SHRA Students will automatically be terminated once they reach their expected job end date
 - If they are going to continue, process a JOBCHANGE action to extend their expected job end date BEFORE they are auto termed
 - Help desk tickets to remove the termination are extra work for all of us



- Do NOT rehire if there is no break in service, submit the help desk ticket
- EHRA Students no automated terminations
 - You must monitor your EED Report (Infoporte) and process actions (termination or extension)
 - EHRA students will continue to get paid EVEN IF their EED passes
 - These are the #1 overpayment type we can do better!



Terminations continued

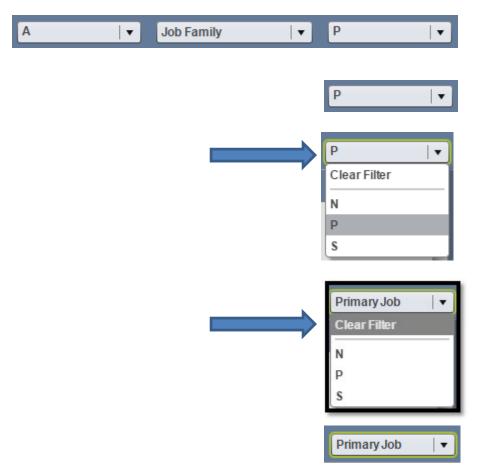


- Effective Date
 - The date WHEN the termination begins
 - Add a day to Last Day Worked
 - If I am resigning effective the end of the calendar year
 - Termination Effective date is 1/1/2017
 - The first day I will no longer be employed
- No action (JOBCHANGE/TERM etc) can have an effective date LATER than the expected end date
 - Example:
 - Expected Job End Date (EED) is 12/31/2016
 - Term date cannot be 1/1/2017
 - You would need to do a JOBCHANGE to extend the EED to 1/1/2017, then
 process the termination (do not do a termination for 12/31/2016 you will
 short the employee by one day of pay [EHRA])





- Infoporte report defaults to Primary job only
 - Clear the filter to pull in both Primary and Secondary jobs





Compensation/Funding check box



Compensation/Funding Check Box

JOBCHANGE

- I do not wish to update compensation/funding on this action.
- If you start the ePar and do NOT check the box, then you get to the compensation page and you use the PREVIOUS button, you will get a message that COMPENSATION will be removed
 - IT WILL BE REMOVED
- Either abandon the ePar or continue with the funding on it

POSITION

Enter funding data for this position:

Note that the boxes differ (one is positive and one is negative)



Corrie Mimms



- Tools to help you filter search results for View an ePar
 - Searching with multiple Workflow Status values at one time using 'In'
 - Searching by a range of Effective Dates (Action Date field on Search)
 - Using a wildcard (%) to search by a range of department numbers
 - Combining multiple search criteria to maximize search capabilities
- Tips for Searching for ePARs reference document
 - https://ccinfo.unc.edu/files/2016/01/Tips-for-Searching-for-ePARs1.pdf



ePar Workflow Statuses

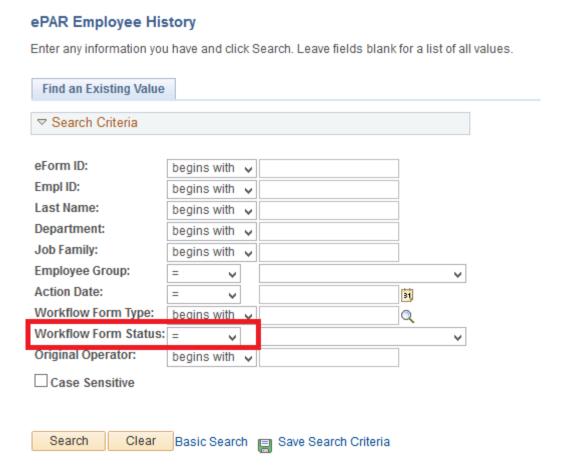
Status	Description
Pending	Submitted but with no approvals yet
Part Apprv	Partially Approved
Withdrawn	Withdrawn by Originator or Workflow Administrator (Help Desk/Business Analysts)
On Hold	On Hold by originator
Denied	Denied in Approval Process (removed from workflow, not recycled to originator)
Authorized	Fully approved, but is stuck at Integration Broker
Executed	Has gone through the Integration Broker and updated in ConnectCarolina
Recycled	An approver has sent back to originator for updates

Originator will receive a notification email



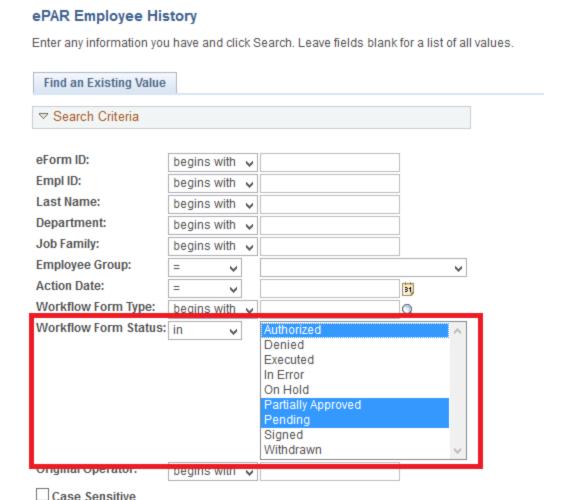
Searching with multiple workflow statuses at the same time

Change the Workflow Form Status default from





Change the
Workflow Form
Status default to 'in',
then use the control
key (Ctrl) to make
multiple selections
from the Workflow
Form Status
dropdown

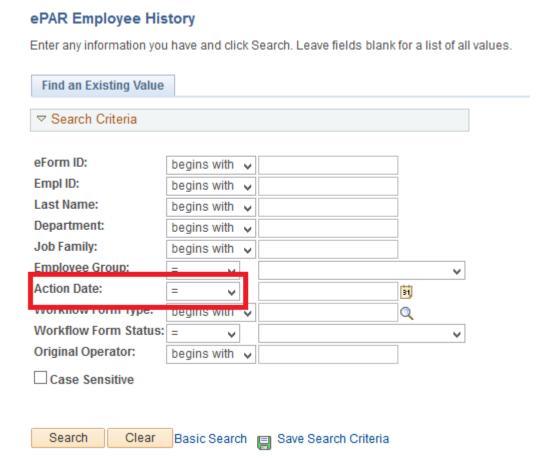




Searching by effective date (Action Date) using a date range

Change the Action

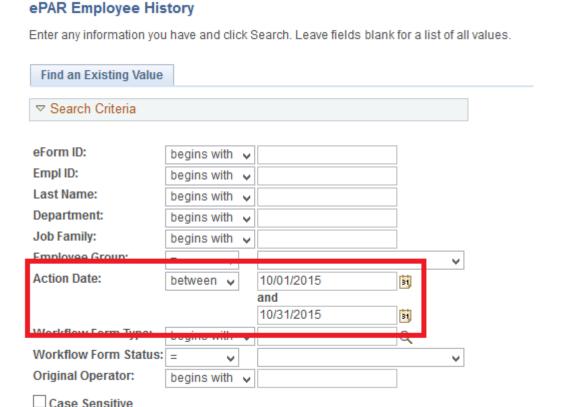
Date default from '='





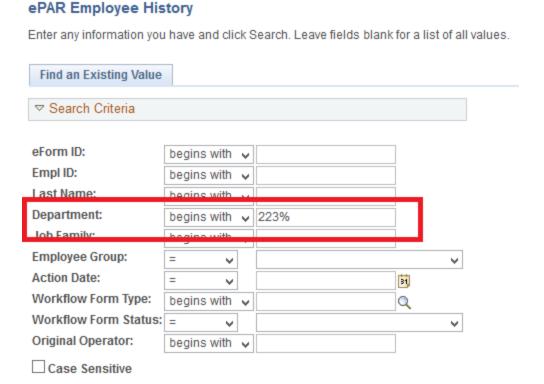
Searching by effective date (Action Date) using a date range

Change the Action
Date default to
'Between' then enter
your date range





Use 'Begins with'
plus a wildcard (%)
on the Department
field to search by a
range of department
numbers





31

Use 'Between' plus two wildcards (%) on the Department field search by a large range of department numbers

Enter any information you have and click Search. Leave fields blank for a list of all values. Find an Existing Value Search Criteria eForm ID: begins with begins with Department: begins with between 42%

and 44%

begins with 😺

begins with 😺

ePAR Employee History

Employee Group: Action Date:

Workflow Form Type:

Original Operator:

Case Sensitive

Workflow Form Status: =



Combine multiple search criteria to maximize search capabilities.

Maximizing ePar Search

Q

Enter any information you have and click Search. Leave fields blank for a list of all values. Find an Existing Value ▽ Search Criteria eForm ID: begins with 🗸 Empl ID: begins with 🗸 Last Name: begins with Department: begins with $\sqrt{30\%}$ Job Family: begins with 🔻 EPA **Employee Group:** Action Date: 10/01/2015 31 between v and 10/31/2015

Authorized Denied Executed In Error On Hold

Pending Signed Withdrawn

Partially Approved

begins with 🗸

ePAR Employee History

Workflow Form Type:

Workflow Form Status: in



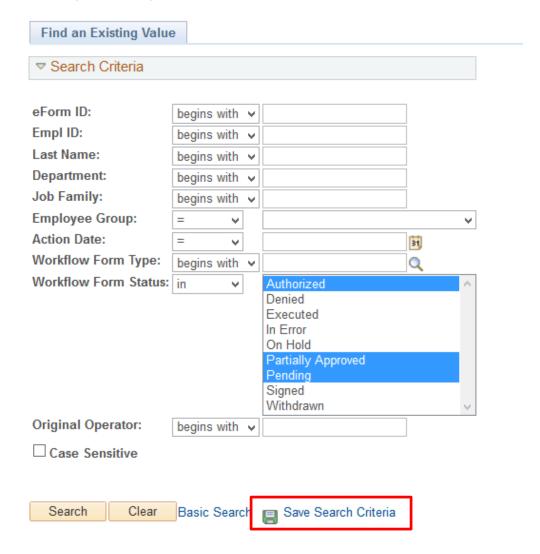
Saving an ePar Search

Do you have a search you use regularly?

Save it!

ePAR Employee History

Enter any information you have and click Search. Leave fields blank for a list of all values.





Saving an ePar Search

Name the search and click Save.

Save Search As

Name the search and then click Save.

Name of Search: ePARs in progress

The saved search will contain these values:

eForm ID: begins with
Empl ID: begins with
Last Name: begins with
Department: begins with
Job Family: begins with

Employee Group: = Action Date: =

Workflow Form Type: begins with

Workflow Form Status: in Authorized, Partially Approved, Pending

Original Operator: begins with



Save Search As

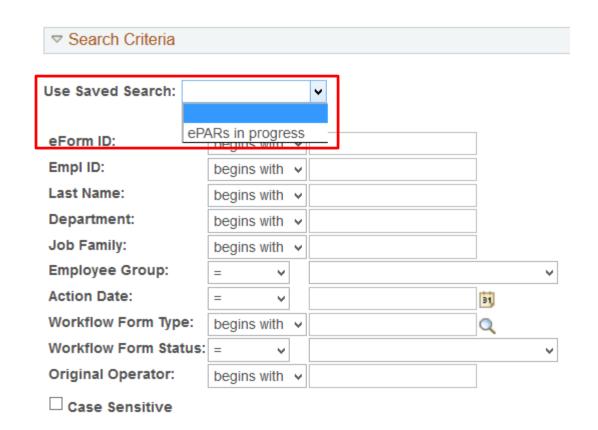
Search saved as ePARs in progress.

Return to Advanced Search



Saving an ePar Search

Saved Searches appear in the Use Saved Search drop down.





Additional Information

Ann Sager



Retroactive Transactions

- What is a retroactive transaction?
 - Any action where the effective date is earlier than today's date
- Which ones need special attention?
 - New Hire action with an effective date already paid
 - Example M01 payroll lockout was 7/21/2016 at noon
 - Period covered was 7/1/2016 through 7/31/2016
 - On 7/22/2016, you enter a transaction for a new hire effective 7/15/2016
 - » This person missed the July payroll, their first payroll will be August
 - » Retro pay does NOT automatically kick-in for them and the student will be underpaid for the 17 days of July (7/15/2016-7/31/2016)
 - You must submit a Help Desk Ticket so we can ensure that retro pay will be generated

#1



Retroactive Transactions continued

#2

- Student on Short Work Break & returned AFTER that payroll
 - Example M01 payroll lockout was 7/21/2016 at noon
 - Period covered was 7/1/2016 through 7/31/2016
 - Student has been on Short Work Break since 5/16/2016
 - On 7/22/2016, you enter a Return from Work Break effective 7/15/2016
 - » This person WAS NOT ON the July payroll
 - » Retro pay does NOT automatically kick-in for them and the student will be underpaid for the 17 days of July (7/15/2016-7/31/2016)
- You must submit a Help Desk Ticket so we can ensure that retro pay will be generated

Any effective date for a previous payroll where the person was not paid on that previous payroll for that empl_rcd, retro pay will NOT pick up the transaction

EHRA → SHRA transfer retroactively – DO A TICKET

SHRA → EHRA transfer retroactively – DO A TICKET

EHRA student with a new secondary job (retroactively) – DO A TICKET



Retroactive Transactions continued

#3

- Student has an active EHRA student job (empl_rcd 0) and is now given a secondary job (empl_rcd 1)
 - Example M01 payroll lockout was 7/21/2016 at noon
 - Period covered was 7/1/2016 through 7/31/2016
 - On 7/22/2016, you enter a new hire effective 7/15/2016 (empl_rcd 1)
 - » IN AUGUST
 - » This person gets paid for empl_rcd 0 and empl_rcd 1
 - » Retro pay does NOT automatically kick-in for empl_rcd 1 and the student will be underpaid for the 17 days of July (7/15/2016-7/31/2016) for empl_rcd 1
- You must submit a Help Desk Ticket so we can ensure that retro pay will be generated

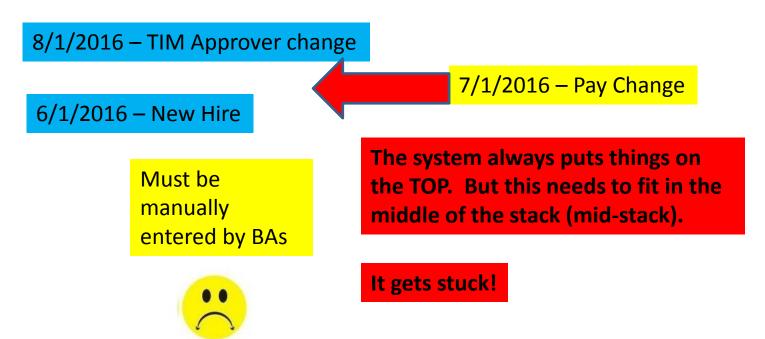
Future ePars

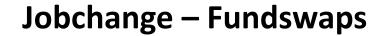


- Do not start an ePar with an effective date more the 90 days in advance
 - WHY NOT?
 - Approvers
 - Terminated approvers cause ePars to STOP routing
 - New approvers won't be part of the approval chain
 - ePar software/logic
 - Any bug fixes, configuration changes, will not be part of this ePar
 - » (may fail upon submission)
 - Other data changes may cause these to fail
 - Helps lower the chance of midstack errors



- What is a Mid-Stack?
- Let's say you hired an student effective 6/1/2016
- Then you change the TIM Approver 8/1/2016
- Now you find out that there should have had a pay increase effective 7/1/2016.







- Do NOT use the Edit Existing Job ePar (JOBCHANGE) to change funding – use the FUNDSWAP ePar
 - They clutter the job history
 - We will withdraw them if we see them





Additional Information

Corrie Mimms



Action / Action Reason Tips

- Tips to avoid problems with Action / Action Reason on your ePars
 - Review the Action / Action Reasons carefully prior to Submit
 - Add, Remove, or Update Actions and Action Reason codes to reflect the information entered on the ePar
 - Always change the Action first (left) and then select the Action Reason (right)
 - Invalid combinations will cause the ePAR to get stuck
 - Pay Rate Change Action should always be used when pay is updated



When to ask for help

- Some ePar actions get stuck at Authorized (Integration Broker) and require manual intervention by the Help Desk / Business Analysts
 - If ePar is stuck at Authorized for 24 hours or more (except during payroll lockout)
- If you know your action will require manual intervention by the Help Desk / Business Analysts (ie. mid-stack)
- If you aren't sure of the best way to handle an action

Primary/Secondary Jobs



- Daily audit reflects employees with inactive Primary jobs and active Secondary jobs <u>OR</u> employees with multiple Primary jobs
- When there is no Primary job, the Secondary job is made Primary
 - When no primary job, then employee cannot code time in TIM

Primary / Secondary Jobs



- If multiple secondary jobs or more than one job is Primary:
 - Permanent appointments would be Primary over Temporary
 - EHRA would be Primary over SHRA
 - Employee jobs would be Primary over Contingent Worker jobs
 - Jobs with no Expected Job End Date or the job with the greater
 Expected Job End Date would be Primary
- If a Primary / Secondary designation needs to be updated, submit a HELP ticket
 - Requires approval from both departments

Additional Information



- Student Originators have the ability to submit hires, job changes, and termination actions for all Student jobs
 - Be mindful of the Empl Record you are working with
 - Use the UNC Employee Information page
- Use comments in the ePAR to provide additional information about the action
- If a Student is overpaid, a HELP ticket is required
 - Ensure Termination or Short Work Break action has executed in system

CAROLINA

Additional Information

Resources

- http://ccinfo.unc.edu/resources/
 - Student Originators Manual
 - Keyword search
- HELP Desk
 - 962-HELP
 - help.unc.edu

Helpful Links



- Protection of Minors policy
 - http://policies.unc.edu/policies/protection-of-minors/
- PID Creation for Minors
 - http://hr.unc.edu/files/2014/09/Empl ID Request no Bkgd Chk.pdf
- Monthly Payroll calendars
 - http://ccinfo.unc.edu/resource-docs/hr-payroll-calendar/
- Stipend Calculator
 - http://gradschool.unc.edu/policies/faculty-staff/gradstar/
- Tips for Searching for ePARs reference document
 - https://ccinfo.unc.edu/files/2016/01/Tips-for-Searching-for-ePARs1.pdf



Questions?