

Accessing TIM Using Firefox

If you are using the Firefox browser and encounter a grey screen when logging into TIM, you need to enable Adobe Flash for this site only.

From the Self-Service menu, log-in to TIM and complete the following steps.

1. Click the **Managed Plug-In Use** icon in the url.
2. Select **Allow and Remember**.

You have now enabled Flash specifically for the TIM application.

