



THE UNIVERSITY
of NORTH CAROLINA
at CHAPEL HILL

RASR: a Workflow Tool to Assist Business Offices and their Clients

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Introductions

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Objective

- Provide you with a demonstration of RASR (Rapid Administrative Service Request) a workflow tool used in the Vice Chancellor for Research's Research Administration Service Center
- Goals:
 - Understand how Researchers use RASR to submit and view requests
 - Learn how a Research Administrator would review/approve transactions at a Pre-Audit stage
 - Understand how a Research Operations Specialist uses RASR as a workflow tool to enter transactions in UNC Finance Systems and update RASR
 - Learn how RASR communicates with UNC Finance Systems to follow transactions through completion

History of RASR

- Service Center
- Need for a workflow tool
- ORIS
- Process of development & testing
- Continued Improvement

Demonstration 30-45 mins

- rasr.unc.edu

Developments in Progress

- Tableau Reporting
- Measuring Transaction Difficulty

Questions

